

2019-2020

# CEFS CENTRE ANNUAL REPROT



GREATER TORONTO COMMUNITY ENGAGEMENT AND FAMILY SUPPORT CENTRE

## Content:

Our History & Mission & Vision Objectives	page 2
Message from the board directors	page 3
Board directors and CEFS Centre contact info	page 4
Service Report	page 5-9
Settlement service	page 5
Senior support service	page 6
Family support service	page 7
Community events	page 8
Parent-Child Workshops	page 9
Activity Photos	page 10
Financial Statement	page 11

**Our History:**

Greater Toronto Community Engagement and Family Support Centre is a volunteer based non-profit organization. It was found by four dedicated and passionate volunteers including two social workers in November 2018. Over the past years, CEFS Centre has focused on community engagement efforts including Community events, Senior ESL program, Children handcraft program, workshops, settlement and family support services.

In 2020, Greater Toronto Community Engagement and Family Support Centre has received the first funding support under New Horizons for Seniors Program.

**Mission:**

Greater Toronto Community Engagement and Family Support Centre is a non-profit and multi-service organization aiming to improve equity, social justice and quality of life through community engagement and family support services.

**Vision:**

To facilitate immigrant families in multicultural communities to access social service.

**Objective:**

- 1 To build a harmony community and encourage community involvement.
- 2 To support newcomers to integrate into the Canadian society.
- 3 To ensure residents have access to information and community resources.
- 4 To serve all age groups by providing and developing appropriate programs and activities.
- 5 To promote volunteerism among three generations including seniors, adults and youths.

**CEFS Centre board members list:**

- 1 President (volunteer): Susan Li
- 2 Vice President (Volunteer) Xinyan Liu
- 3. Secretary (Volunteer) Cheri Chen
- 4. Board Director (Volunteer) Xiuqin Bian
- 5. Treasurer (Volunteer) Lily Lin

Currently all of our board members are volunteers. We contribute our times, skills, knowledge, and the funding to support our community. We welcome more professional background volunteers to join in our term, so we can provide better services and supports to our members.

**Contact Information:**

CEFS Centre

Tel: 647-990-6888

[info@cefscentre.org](mailto:info@cefscentre.org)



## **Message from the Chairman**

On behalf of our Board of Directors, I want to acknowledge the support from the Markham community. This is the first year that the CEFS Centre held its annual meeting. We are taking the first step from nothing to something. First, I would like to thank all our members. Without all your participation in our programs, events, and activities, it would not have been successful. Second, I would like to thank our volunteers. Without your dedicated contribution of your time, money, and skills, we cannot have done more and better than other organizations. The last, I would like to thank for our board members. We have spent many times to plan, implement and evaluate the activities to meet the residents' interests and needs.

In this year, we followed our goals to provide services for newcomer families and seniors in Markham City including settlement service, senior support service, women support service and community events free of charge. I am glad that CEFS Centre has built strong relationships with our community leaders, and neighborhood organizations in the year. We supported each other's programs and events.

From 2019-2020, we have provided settlement service for a total of 104 individuals. We have opened 24 Senior ESL Circles, 8 workshops, 8 handcraft workshops, and 2 community events and one trip. We have reached a total of 120 families to join in our programs, workshops, and trips. We also reached over 300 residents to involve in our First Year Flower and Vegetable Seedling Exchange Event. We promoted a total of 52 volunteers to support our activities and community events in this year.

In the next year, we will add one more project from New Horizons Seniors Program. Under the funding support, we are confident that we will follow the requirement to carry out the project successfully.

Thank you for continuously supporting our CEFS Centre.

Regards,

The directors of CEFS Centre

## **Settlement Service**

CEFS Centre provides the settlement services for the new and old immigrants in Markham. Since Markham city has limited social agencies and lack of community resources, many new immigrants especially senior new immigrants face on many challenges such as language barriers, lack of transportation, and lack of government resources. Our social service volunteers help them fill various forms such as OAS, GIS, CPP, OW, Renew PR card, passport, social housing etc. As well as help provide them the community information and resources, and refer to other social agencies to meet the clients' needs. We have supported a total of 104 new individuals in Markham.

We also set up 6 settlement workshops for the newcomers to learn Canadian benefits such as Welcome to Ontario, How to Renew PR Card, the Introduction of Canada Benefit OAS, GIS and CPP, How to Apply for Social Housing, Ontario Health Card, Driver's License, Ontario Seniors Dental Care program, and Ontario Long term care and home care.

Since many of our clients have language barriers, we provided translation services such as reading letters, making phone calls, and bringing them to Canada Service office and Ontario Service office etc.

**Community event:**

CEFS Centre has successfully organized its First Year Berczy Village Seedling and Vegetable Exchange event on May 18. We reached a total of 8 organizations and over 300 residents in Markham to participate in this event and promoted 35 volunteers to support this event. We invited Markham Unionville MP, Markham Ward 6 Counsellor, and school Trustee to join in our event. This event included 4 parts: Garden Workshops; Flowers and vegetable seedling and plants exchange; Free flowers and vegetables give away by our sponsors and children activity.





### Community Trip:

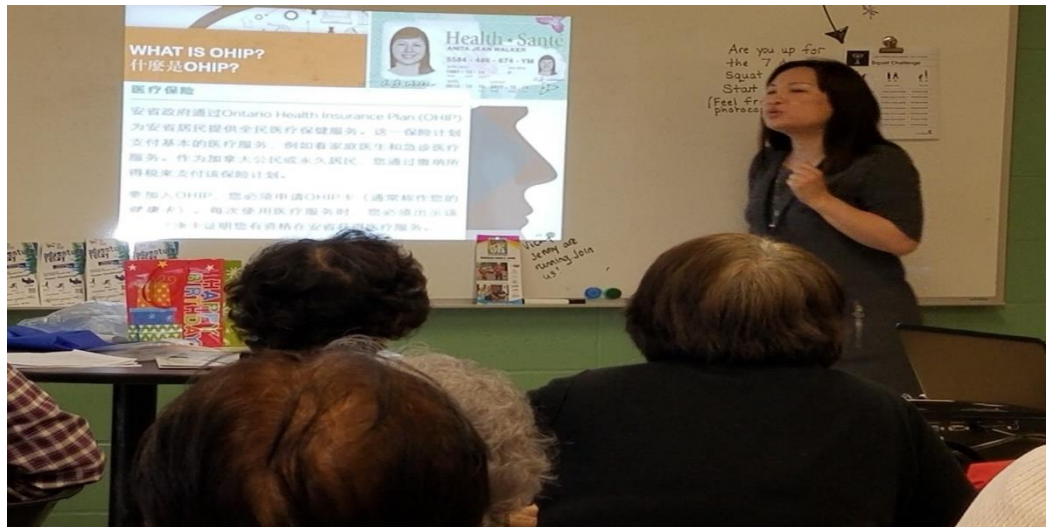
We organized one trip to Bethune House in Fall and recruited our family support group and senior group together to join in this trip on Oct.12. This trip will help our children to learn the history of Bethune and to help our newcomers enjoy the beautiful nature in Canada.





## Workshops:

We have set up 6 settlement workshops, and 2 educational workshops related to Ontario school education resources.



## Senior ESL Circle:

We have opened 24 sessions of English class for seniors and instructed the seniors to learn basic English and conversation to help them live independently and confidently.



### **Parent-Child Workshops:**

We have set up 8 art workshops to support our families to learn and share. The parents and their children really liked our handcraft program. The waiting list is always getting longer. The handcraft is not only to help children with the fine motor skills, but it also helps children in socializing.





The activities photos:



**Greater Toronto Community Engagement and Family Support Centre**  
**Statement of Operations and Changes in Net Assets**

	<b>April 2019 –Mar. 31 2020</b>	<b>Nov. 2018- Mar. 2019</b>
<b>Revenue:</b>		
Donated by the board members:	\$4380	\$532.94
Donated by private cooperation:	\$500	
Donated by BETHUNE MEDICAL FOUNDATION	\$300	
Service Canada:	\$25000	
<b>TOTAL REVENUE</b>	<b>\$30180</b>	<b>\$532.94</b>
<hr/>		
<b>Expenditure:</b>		
Non-profit Registration Fee		\$200
Rent Fee:	\$196.22	\$170.22
Telephone Fee:	\$271.2	\$67.8
Material Fee:	\$1431.17	\$94.92
Hospitality Fee:	\$186.26	
Transportation Fee:	\$1380.49	
Bank Fee:	\$41.25	
<b>TOTAL EXPENSES</b>	<b>\$3506.59</b>	<b>\$532.94</b>
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<b>NET ASSETS at the end of March 2020</b>	<b>\$26527.20</b>	<b>0</b>